

Terms and Conditions for Cancellations and No-Shows at Kia's Kitchen:

1. In the event of a no-show or cancellation within less than 3 hours before the reserved time, a fee of 25 euros per person will be charged to the customer.
2. Cancellation Policy: a. Customers must cancel their reservation at least 3 hours before the reserved time to be exempt from the fee. b. Cancellations must be made by phone or email and confirmed by the restaurant to be valid.
3. Payment Terms: a. The restaurant reserves the right to take legal action to collect outstanding fees if not settled promptly.
4. Consent: By making a reservation at the restaurant, the customer expressly agrees to these terms and acknowledges that failure to show up for a reservation or late cancellation may result in a no-show fee according to these conditions.
5. Applicable Law: a. These terms and conditions are subject to the laws of Austria.
6. Contact Information: For any questions or concerns regarding these terms and conditions or to cancel reservations, customers can reach the restaurant at info@kiaskitchen.org. By completing a reservation at the restaurant, the customer confirms that they have read, understood, and accepted these terms and conditions.